

Please see below your delivery and collection service explained, our 2401 & 2402 standard rates are subsidised from our hire revenue. If you wish to make any upgrades please notify your Hire Adviser at least 2 working days prior to your delivery or collection. We will do our best to accommodate last minute requirements, or you may contact other carriers or courier services listed below. Our driver will not leave his/her vehicle unsecured in public on the road side. Time taken to secure the driver's vehicle is included in 10 FREE minutes time on site. **Please note vehicle dimensions. Our vehicles are roughly the size of a front line ambulance, if access and egress is denied T&C's apply.**

 <p>This delivery vehicle is single manned. The driver has set hours he/she can drive. 10 minutes kerbside unloading or loading time is free unless you have booked Porter/Install/De-Rig which would be shown on your proforma. If you have overlooked Portorage we can recommend an Event Crew Company, or if the Driver has time he/she may assist</p> <p>On Demand Portorage is charged Post Event</p>	<p>10m Parking space will be required to expedite a 10 metre delivery or collection walk service. If no parking is available the driver will have to deliver or collect on the kerbside. On the occasions that parking may not be available, hiring in No Parking cones in advance of your event or requesting a Parking Suspension bay may be prudent.</p>
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10 metre delivery from unloading point. No steps or more than 10m unless you have booked Event Crew or Portorage in advance.

Your delivery driver plans his/her multi-drop route based on the service booked on your hire contract. Any time arrival estimates are given on the strict understanding; **“traffic dependant may be 1 – 2 hours either way”**

Standard = Std. Delivery 08.00 – 20.00hrs Mon – Fri
 Standard = Std. Collect 08.00 – 20.00hrs Mon – Fri

Your delivery or collection will take place between the times above. You may narrow the slot down by upgrading 2 working days prior – see rates below.

Early AM	between 06.00hrs – 12.00hrs =£50.00 + vat
Office AM	between 09.00hrs – 12.00hrs =£35.00 + vat
Late PM	between 12.00hrs – 18.00hrs =£50.00 + vat
Office PM	between 12.00hrs - 17.00hrs =£35.00 + vat
Time Specific	+/- 30mins 06.00hrs – 18.00hrs =£75.00 + vat
Office Hours	between 09.00hrs – 17.00hrs =£25.00 + vat

Delivery weights over 100kgs, outside Office Hours or Weekend & Holiday rates please CALL

Time spent Delivery or Collection from as follows:- 1 -10 mins **FREE**, 11- 20 mins or part thereof, £25 + vat, 21 – 30 mins £50 + vat, thereafter £35.00 + vat per hour each person. Charges are time based from the time the driver arrives to the time the driver leaves, less 10 minutes free time. Independent Tracker reports apply. We prefer to pay our drivers extra remuneration for excelling themselves, helping where they can during their busy working day, often getting home later than anticipated. **Please Note: Drivers operate on Tachograph recording devices monitored by VOSA, if the driver does not have any spare driving hours, or is asked to porter stairs, steps, grass, gravel without notice he/she will not be able to provide an On Demand Porter Service.** Pinnacle Crew Rates below are Industry Guide for pre-booked Event Crew Porter Services. Call Pinnacle direct on 0118 989 4262, or Aussie Man & Van 0203 763 5900 in advance of your event.

Two recommended providers below, fully insured that we know and trust. Pinnacle is more au fait with event requirements more ground level. Aussie Group more experienced in off ground requirements in valuable environments.



Rate Card – 2018 (this rate card will become effective from 1st April 2018)

Crew No's	2hr*	3hr*	4hr	5hr	6hr	7hr	8hr	9hr	10hr	11hr	12hr
1	56	68	79	98.75	118.5	138.25	158	177.75	197.5	217.25	237
2	112	136	158	197.5	237	276.5	316	355.5	395	434.5	474
3	168	204	237	296.25	355.5	414.75	474	533.25	592.5	651.75	711
4	234	287	336	420	504	588	672	756	840	924	1008
5	290	355	415	518.75	622.5	726.25	830	933.75	1037.5	1141.25	1245
6	346	423	494	617.5	741	864.5	988	1111.5	1235	1358.5	1482
7	402	491	573	716.25	859.5	1002.75	1146	1289.25	1432.5	1575.75	1719
8	458	559	652	815	978	1141	1304	1467	1630	1793	1956
9	514	627	731	913.75	1096.5	1279.25	1462	1644.75	1827.5	2010.25	2193
10	570	695	810	1012.5	1215	1417.5	1620	1822.5	2025	2227.5	2430
11	626	763	889	1111.25	1333.5	1555.75	1778	2000.25	2222.5	2444.75	2667
12	682	831	968	1210	1452	1694	1936	2178	2420	2662	2904

Please note: - * zone exclusions apply on 2hr & 3hrs calls, please enquire - prices stated on the matrix exclude VAT - crew chief charges included in matrix

Additional Costs

All extra hours are charged at **£19.75 per hour per crew** member.

- **Crew Chief Supplement:** applies to booking of 4 - 12 crew: **£5 per hour addition** (included above). Jobs with more than 12 crew may be subject to additional crew chief charges.
- **Specialist Crew Supplement:** Carpenters, Follow Spot Operators, Truck and Van Drivers, Forklift, Cherry Picker & Platform Operators & Technical Crew: **£5 per hour addition**.
- **City Boundary Supplement:** applies to all booking outside of London, Manchester and Liverpool: **£10 per crew addition**.
- **Mileage Charge:** applies to all booking outside of London, Manchester and Liverpool: **55p per mile per vehicle**.
- **Van & Man Hire:** Please enquire for our current rates.
- All prices are in Pound Sterling and are subject to VAT.

For all enquiries please call: **0118 989 4262** or email: info@pinnaclecrew.co.uk



0203 763 5900

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